SANDEN

Save up to 80%* of your hot water energy costs... rain, hail or shine!

Announcing 2 new Sanden innovations

GUARANTEED 10 YEAR*** HEAT PUMP WARRANTY

10 Year Heat Pump Unit Warranty, based on purchase of a Hot Water Heat Pump System including new Wifi Controller + new Tall, Slim Tank – BEST IN MARKET!

PRO RATA 15 YEAR*** TANK WARRANTY

Extensive range of High quality, Stainless Steel Tanks offer leading 15 year Pro Rata Warranty and choice of sizes – TO SUIT EVERY SPACE CONSTRAINT!

Sanden. Striving to develop ‘Environmentally Advanced’ Products.

Sanden is a Japanese owned global business, which has earned a solid reputation as a leader in the field of heating and cooling technology. Our focus is to improve the living standards of all Australians, via the development of environmentally advanced products. Sanden has been operating in Australia for over 45 years and has 2 core businesses:

1. Automotive Air Conditioning Systems
Sanden has more than 50 years experience in the production and global supply of air conditioning compressors. It currently supplies some of the world’s leading automotive brands, including VW, Honda, Ford, Audi, Rolls Royce, Peugeot, Citroen, Renault, Landrover, Fiat, Mercedes Benz & Kenworth.

2. Household Living & Environment Systems
Sanden has applied its advanced understanding of heat transfer technologies to the home environment, resulting in the development of the highly innovative and superior Sanden Eco® Plus Hot Water Heat Pump system, which is manufactured in Japan.

Enjoy the higher STC rewards even before you turn a hot water tap on.

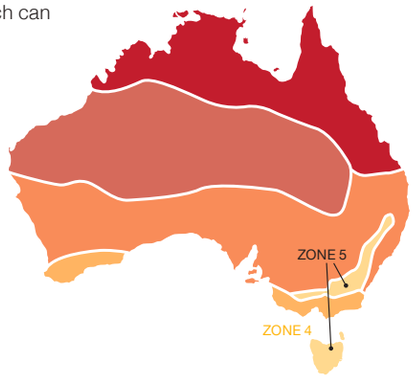
The Sanden Eco® Plus system is the most energy efficient hot water heat pump currently available on the market. As such, when you buy a Sanden system, you receive a very high amount amount of Small-scale Technology Certificates (STCs) which can be used to to discount your purchase price. For more information, ask your local Sanden Dealer or visit **www.climatechange.gov.au** or **www.cleanenergyregulator.gov.au**

STC Rebate Zones

A Small-scale Technology Certificate (STC) is the equivalent of one megawatt hour of renewable energy generation. The new Sanden Eco® Plus Hot Water Heat Pump System attracts the STCs below, which can be traded for a cash rebate. Eligible households can also claim State rebates.

Model	STC Zone				
	1	2	3	4	5
GAUS-160FQTS*	15	16	18	20	19
GAUS-250FQTS*	15	15	18	20	19
GAUS-250FQTD*	15	15	18	20	19
GAUS-300FQTS*	15	16	18	20	19
GAUS-300FQTD*	15	16	19	20	20
GAUS-315FQTS*	15	16	19	20	20
GAUS-315FQTD*	15	16	19	20	20
GAUS-315FQTV*	15	16	19	20	20

* Refer to back page for technical specifications | Notes: This table details the number of STCs registered by The Clean Energy Regulator (CER) for the Sanden Eco® Plus Hot Water Heat Pump System. STC values are subject to change without notice and are correct at time of printing. STC calculations are based on continuous tariff. A Sanden Eco® Plus Hot Water Heat Pump System consists of 1 x Heat Pump and 1 x Tank.



IMPORTANT INFORMATION: Please Ensure Your Water Quality Is Within Specification.

Water supply quality

Chloride and pH

In high chloride water supply areas, the water can corrode some parts and cause them to fail. Where the chloride level exceeds 200 mg/litre warranty does not apply to the heat pump unit and tank unit. pH is a measure of whether the water is alkaline or acid.

In an acidic water supply, the water can attack the parts and cause them to fail. No warranty applies to the heat pump unit and tank unit where the pH is less than 6.5 or more than 8.5.

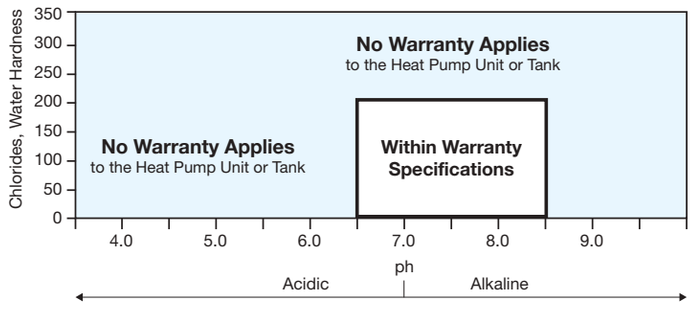
The water supply from a rainwater tank unit in a metropolitan area is likely to be corrosive due to the dissolution of atmospheric contaminants.

Water with a pH less than 6.5 may be treated to raise the pH. It is recommended that an analysis of the water from a rainwater tank be conducted before connecting this type of water supply to the system.

Change of water supply

Changing, or alternating, from one water supply to another can have a detrimental effect on the operation and/or life expectancy of the water tank unit cylinder, PTR valve, water heating circulation and the heat exchanger in the system. Where there is a changeover from one water supply to another, for example, a rainwater tank supply, desalinated water supply, public reticulated water supply or water brought in from another supply, then water chemistry information should be sought from the supplier or the water should be tested to ensure it meets the requirements of our Sanden Eco® Plus Hot Water Heat Pump System warranties.

PH & Chlorides and Water Hardness



For a listing of Australian postcodes with published variable water quality, please refer to www.sanden-hot-water.com.au

Why consider an Air-Sourced Hot Water Heat Pump System?

An air-sourced heat pump absorbs heat from the air and transfers it to heat water. It runs on electricity but is roughly three times more efficient than a conventional electric water heater. It is designed to save energy and money and reduce greenhouse gas emissions.

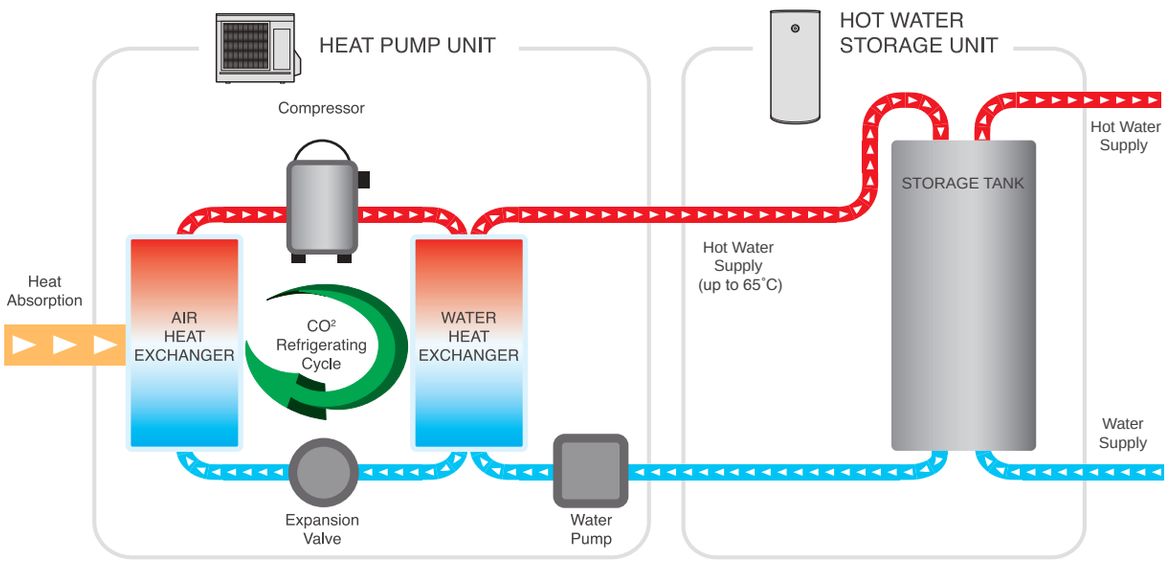
Why purchase a Sanden Eco® Plus Hot Water Heat Pump System?

The superior design of a Sanden Eco® Plus Hot Water Heat Pump ensures:

- **Industry leading energy efficiency using only 20% of the energy required by an electric storage hot water system.**
- **Innovative technology - up to 50% faster heat recovery than currently available Hot Water Heat Pumps.**
- **Perfect to use with Off-Peak Electricity (except in cold climate areas, where continuous electricity is recommended), for even more savings.**
- **The most STC rewards for energy efficiency, means you enjoy a greater discount on the purchase price.**
- **Class leading warranties, backed by Sanden's 45 years of operation in Australia.**
- **Split system for ease of installation and near silent operation.**

How a Sanden Eco® Plus System Works.

The Sanden Eco® Plus Hot Water Heat Pump System uses a small amount of energy to move heat from one location to another. Heat is absorbed by ozone-friendly R744 (CO_2), a natural refrigerant which does not contribute to global warming. As the warm gaseous refrigerant circulates through the system it passes through the compressor, and its pressure and temperature rises. The hot refrigerant then passes through a heat exchanger which heats the water. The refrigerant is cycled back into the system, and hot water is pumped to the storage tank.



Superior Features and Benefits.

Unlike other hot water heat pump systems, the Sanden Eco® Plus system uses a smarter split system where the heat pump unit and stainless steel tank are installed separately. This allows easy on-site handling and installation, as well as flexibility of the storage tank location, which can be up to15 metres distance horizontally or 3 metres vertically below the heat pump unit.

Heat Pump Unit

- A high Coefficient of Performance (COP=5^) results in significantly reduced energy use and CO^2 emissions.
- Up to 50% faster heat recovery than typical heat pumps.
- Uses unique Ozone friendly R744 (CO^2) refrigerant.
- Simple installation by Plumber & Electrician only.
- An automatic heating cycle, which makes it perfect for use with power generated by on roof photo voltaic (PV) solar electricity systems.
- Uniquely designed to operate in all climates (ie. -10°C to +43°C operating range). **NOTE: In cold climate regions, the Heat Pump unit will run during the night, when the ambient temperature drops below 3°C.**
- Includes Blockout Timer, to eliminate high electricity tariff periods.
- No backup element required.
- Whisper quiet operation, with industry leading noise level of 37 dB - very neighbour friendly!
- 6 year Warranty (including parts and labour – refer to Warranty Conditions on website), when installed as part of a system (ie. System Code Nos. GAUS-160FQTS, GAUS-250FQTS, GAUS-300FQTS, GAUS-315FQTS, GAUS-315FQTV).
- 10 year Warranty (including parts and labour – refer to Warranty Conditions on website), when installed as part of a system, including a Sanden Wifi Controller and new Tall, Slim tank (ie. System Code Nos. GAUS-160FQTD, GAUS-250FQTD, GAUS-300FQTD, GAUS-315FQTD).

Stainless Steel Tank

- High quality, extra long life, 316 Marine Grade stainless steel tanks, with choice of diameter (ie. either 621mm or new 580mm), to suit space constraint.
- Fully insulated for minimal heat loss.
- Mains pressure rated.
- Safety pressure and temperature relief valve supplied.
- 15 year Pro Rata Warranty (including parts and labour – refer to Warranty Conditions on website).

4 x Tank Sizes Available

The Sanden Eco® Plus Hot Water Heat Pump System is available with any one of 4 tank sizes - 160L, 250L, 300L and 315L.

160L 250L 300L 315L

Tank size/shape	No. of persons using hot water	Typical dwelling type	Suitable for Off-peak & Continuous tariffs?	STC rebates available?
160L	2-4	Units/Townhouses	Continuous only	Yes
250L	3-5	Residential	Both	Yes
300L	4-6	Residential	Both	Yes
315L	4-6	Residential	Both	Yes

Years of worry free hot water – we guarantee it

Every Sanden Eco® Plus Hot Water Heat Pump System is fully backed by our extended warranties. Sanden Eco® Plus Hot Water Heat Pump units feature a 6 year class leading warranty, while the stainless steel storage tank also has a class leading 15 year warranty, providing you with peace of mind.

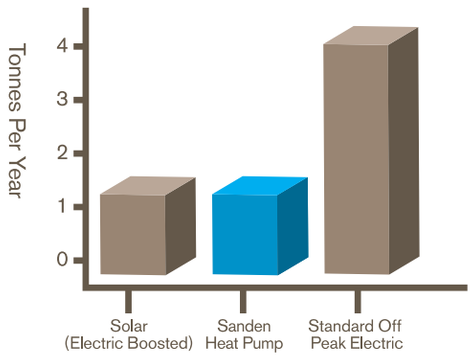
For full warranty conditions, please refer to www.sanden-hot-water.com.au

The Sanden warranty applies alongside, and in addition to, any rights or remedies to which you may be entitled under the Australian Consumer Law.

How Sanden delivers better Performance and Savings.

Sanden employs superior R744 (CO^2) refrigerant technology, so that the amount of electrical energy required to heat the water is significantly less than that required by a conventional electric storage hot water system. In fact, the Sanden Eco® Plus Hot Water Heat Pump System consumes 0.9kW of electricity to generate 4.5kW of heat (COP=5^), which equates to 20% of the energy used by a conventional electric storage system. Consequently, with the Sanden Eco® Hot Water Heat Pump System, you can save up to 80% of your conventional electric storage hot water energy costs!

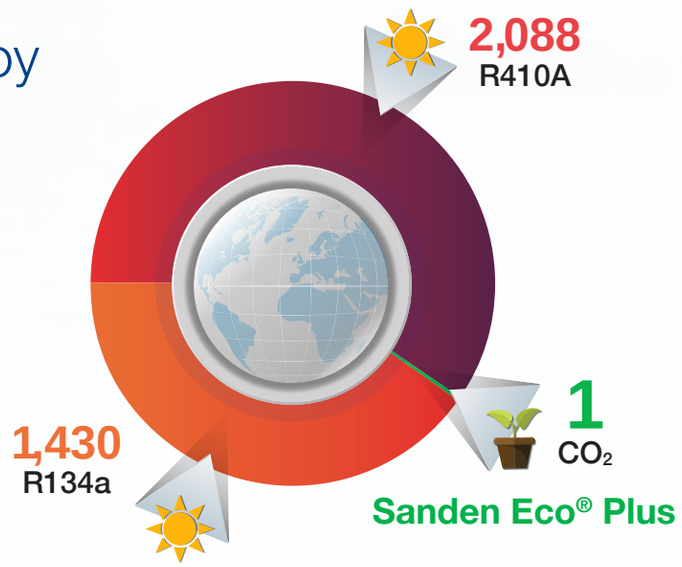
Greenhouse CO^2 Emissions from Hot Water Systems



Source: Department of Environment & Climate Change NSW

Eco-Friendly - Why employ R744 (CO^2) refrigerant?

- It offers no ozone layer depletion and minimal global warming (ie. as per table below) versus other commonly used refrigerants, should the system leak.
- It performs higher compression efficiency, with lower energy consumption, thereby allowing more heat to be transferred to the water, for less energy used (i.e. excellent thermodynamic ability).
- The refrigerant temperature gets very hot, very quickly, so water temperature of 63ºC, is achieved almost instantly from the Heat Pump unit.
- Sanden is the only currently available HWHP in Australia, to employ "ozone friendly" R744 (CO_2) refrigerant.



Global Warming Potential*

by refrigerant type per 100 years

*Global warming potential (GWP) is a measure of how much a given mass of greenhouse gas is estimated to contribute to global warming. It is a relative scale which compares the gas in question to that of the same mass of carbon dioxide (whose GWP is by convention equal to 1). A GWP is calculated over a specific time interval and this time interval must be stated whenever a GWP is quoted or else the value is meaningless.

Refrigerant ASHRAE Number	IUPAC Chemical Name	Net GWP per 100 years
R744	Carbon Dioxide	1
R12	Dichlorodifluoromethane	10,900
R22	Chlorodifluoromethane	1,810
R134a	1,1,1,2-Tetrafluoromethane	1,430
R410a	R32/R125 (50/50)	2,087.5

See also:
http://en.wikipedia.org/wiki/Global_warming_potential
http://en.wikipedia.org/wiki/List_of_refrigerants

Whisper Quiet Operation.

When purchasing a hot water heat pump system, noise levels are an important consideration.

Sanden's extensive research has delivered a 'whisper quiet' operating noise level (37dB) that ensures both you and your neighbours' lifestyles remain unaffected by its operation.

Source
www.noisehelp.com

dB	EXAMPLE	APPLIANCES
0	healthy hearing threshold	
10	a pin dropping	
20	rustling leaves	
30	whisper	SANDEN ECO® PLUS
40	babbling stream	computer
50	light traffic	refrigerator
60	conversational speech	air conditioner
70	shower	dishwasher
80	alarm clock	garbage disposal
90	squeeze toy	lawn mower
100	motorcycle (riding)	
110	rock band	
120	thunderclap	
130	peak stadium crowd noise	
140	jet engine at takeoff	
150	fighter jet launch	
160	shotgun	
170	safety airbag	
180	rocket launch	

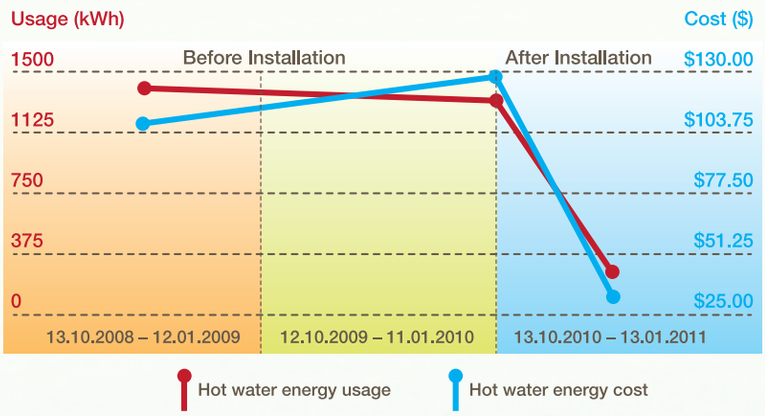
CASE STUDY

Cost savings achieved by a Sanden Eco® Hot Water Heat Pump System versus a conventional electric hot water system.

The table presents electricity consumption figures recorded by a Sanden customer, who replaced his conventional electric Rheem Hot Water System with a Sanden Eco® Hot Water Heat Pump System, on 4.10.10. He lives in the Sydney Metro area (i.e. STC Zone 3), has a family of 4 people (ie. Husband, Wife & 2 x Children) using hot water and uses Off-Peak Controlled Load 2.

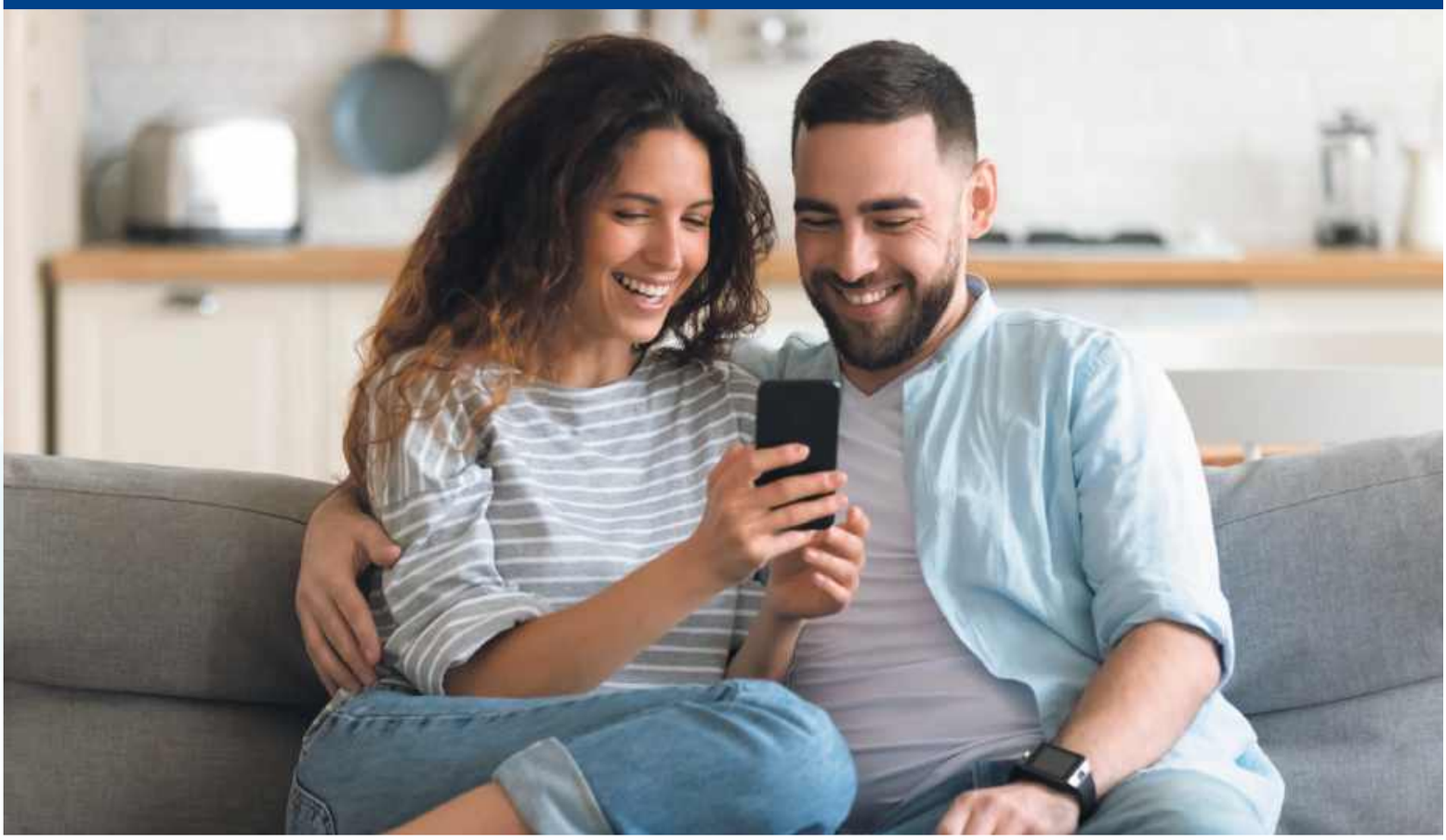
As can be seen, the reduction in usage achieved for the 2010/11 period, versus prior year, was approx. 80%, while the reduction in $ Cost for the same period was 77% and this was despite a change of supplier and a more expensive tariff (ie. increase of 18.7%).

From	To:	Days:	Rate (c/kWh)	Supplier	Usage (kWh)	Cost ($)
13.10.08	12.01.09	91	7.89	Integral	1368	107.90
12.10.09	11.01.10	91	9.58	Integral	1347	129.08
13.10.10	13.01.11	93	11.37	IntegralAGL	265	30.12



Introducing New Sanden Wifi Controller* – Now You Are In Control!!!

It has been designed to provide remote access to the Sanden GAU-A45HPD Heat Pump unit, via a smartphone or tablet.



Functions include:

- **One Touch Boost** – you will never be without hot water!
- **Multiple Timer Programming** – suitable for use with your PV generation to control energy use
- **Energy Saver Mode** – provides reassurance of minimum energy use.
- **Error Reporting** – allows detailed understanding of Heat Pump unit operation.
- **Remote Access by authorised Sanden Installers** – to complete health checks and fault finding.
- **Information reporting** – many Heat Pump unit operational aspects including Power Consumption, Current Status, Water Temperature and Operation Time.

*Patent Pending

Specifications

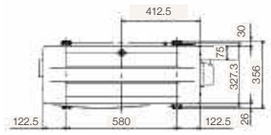
Please note: A Sanden Eco® Plus Hot Water Heat Pump System consists of 1 x Heat Pump and 1 x Tank (Refer to 'STC Rebate Zones' for System Model Numbers).

Heat Pump

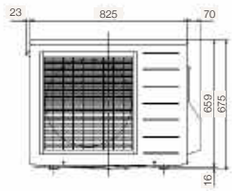
Item No. GAU-A45HPD	
Dimensions	
Weight	48kg
Technical	
Heat Output (at 32.45 °C ambient / 18.74 °C cold water inlet)	4.99kW
Electric Input (at 32.45 °C ambient / 18.74 °C cold water inlet)	0.84kW
COP (at 32.45 °C ambient / 18.74 °C cold water inlet)	5.96^
Refrigerant	CO^2 (R744)
Water Temperature Setting (Nominal) - from Heat Pump unit	63 °C
Compressor	Scroll, with Inverter Control Technology
Electrical Supply	240V/50Hz/Single Phase
Circuit	15Amps
Operating Noise Level (measured 1m from Heat Pump unit)	37dB
Ambient Air Operating Temperature	-10 to +43 degrees C
Maximum Operating Water Pressure	850kPa
Maximum Heat Output	6.0kW
Maximum Rated Power Input	2.5kW
Water Connections & Settings	
Inlet	½" BSP, 12.7 mm
Outlet	½" BSP, 12.7 mm
Warranty	6 years*** or 10 years***

Heat Pump

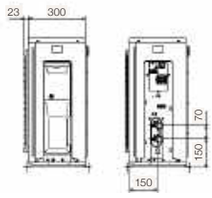
TOP VIEW



FRONT VIEW

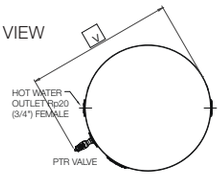


SIDE VIEW

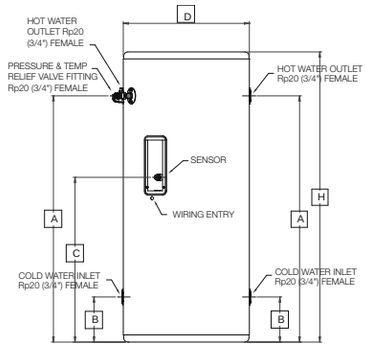


Storage Tank

TOP VIEW



FRONT VIEW



All dimensions displayed in millimetres

Storage Tank

New Tall, Slim Tank range

Item No.		SAN-160SAQA	SAN-250SAQA	SAN-300SAQA	SAN-315SAQA	SAN-315VE	SAN-160SAQD	SAN-250SAQD	SAN-300SAQD	SAN-315SAQD
H	Height	970mm	1428mm	1891mm	1748mm	1626mm	1100mm	1635mm	1905mm	2000mm
A	Hot Water Outlet & PTR Valve	753mm	1212mm	1693mm	1531mm	1432mm	895mm	1430mm	1705mm	1800mm
C	Sensor Port	249mm	708mm	1086mm	1027mm	1111mm	550mm	985mm	1215mm	1290mm
B	Cold Water Inlet / Heat Pump Flow	223mm	222mm	208mm	221mm	115mm	245mm	250mm	250mm	245mm
D	Diameter	621mm	621mm	580mm	621mm	638mm	580mm	580mm	580mm	580mm
V	Diameter incl. PTR Valve	719mm	719mm	678mm	719mm	736mm	678mm	678mm	678mm	678mm
	Weight	29kg	45kg	50kg	55kg	90kg	29kg	47kg	52kg	57kg
	Storage Capacity	160L	250L	300L	315L	315L	160L	250L	300L	315L
	Inner Tank	Stainless Steel	Stainless Steel	Stainless Steel	Stainless Steel	Vitreous Enamel	Stainless Steel	Stainless Steel	Stainless Steel	Stainless Steel
Water Connections & Settings										
Tank Relief Valve Setting (PTR Valve)		850kPA	850kPA	850kPA	850kPA	850kPA	700kPA	700kPA	700kPA	700kPA
Expansion Control Valve Setting (ECV)		700kPA	700kPA	700kPA	700kPA	700kPA	600kPA	600kPA	600kPA	600kPA
Maximum Mains Pressure Settings										
With ECV		500kPA	500kPA	500kPA	500kPA	500kPA	500kPA	500kPA	500kPA	500kPA
Inlet Water Operating Pressure		500kPA	500kPA	500kPA	500kPA	500kPA	500kPA	500kPA	500kPA	500kPA
Adjustable Tempering Valve		1400kPA	1400kPA	1400kPA	1400kPA	1400kPA	1400kPA	1400kPA	1400kPA	1400kPA
Hot and Cold Connection		Rp 20 (3/4") Female	Rp 20 (3/4") Female	Rp 20 (3/4") Female	Rp 20 (3/4") Female	Rp 20 (3/4") Female	Rp 20 (3/4") Female	Rp 20 (3/4") Female	Rp 20 (3/4") Female	Rp 20 (3/4") Female
Watermark Licence No.		WM-022333	WM-022333	WM-022333	WM-022333	WM-022333	WM-022333	WM-022333	WM-022333	WM-022333
Colour		Surfmist Body & Ironstone Ends	Surfmist Body & Ironstone Ends	Surfmist Body & Ironstone Ends	Surfmist Body & Ironstone Ends	Surfmist Body & Ironstone Ends	Surfmist Body & Ironstone Ends	Surfmist Body & Ironstone Ends	Surfmist Body & Ironstone Ends	Surfmist Body & Ironstone Ends
Warranty		15 Years Prorata*** (Excludes WA)	15 Years Prorata*** (Excludes WA)	15 Years Prorata*** (Excludes WA)	15 Years Prorata*** (Excludes WA)	10 Years Prorata*** (All States)	15 Years Prorata*** (Excludes WA)	15 Years Prorata*** (Excludes WA)	15 Years Prorata*** (Excludes WA)	15 Years Prorata*** (Excludes WA)

WaterMark™

IAPMO R&T OCEANA™

MS JAB CM008

JUSE REGISTERED FIRM ISO9001,ISO14001 JUSE-RA-1501 JUSE-EG-410

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SANDEN

Note: Materials and specifications are subject to change without notice.

***Refer to website for Warranty Terms and Conditions
** Stainless Steel Only
* Calculated using ORER methodology
^ Tested under AS/NZ5125.1:2014 requirements

For more information or your nearest Dealer/Installer, please call 1800146123 or visit www.sanden-hot-water.com.au

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